

Realizing the Value of Digitization in Enabling the Energy Transition for Utilities



Eugene Loke
Managing Director
Trilliant APAC

Trilliant: 30+ years of providing mission-critical solutions to Energy Companies, Utilities and Cities that drive optimal outcomes

Proven, device-independent communications platform

- Multi-tiered network drives optimal outcomes: WAN, NAN, LPWAN, or Cellular
- End-point and device-independent, enabling customers to experience the Power of Choice

Advanced Smart Grid & Smart City Solutions

- Trilliant for Smart Grid solutions: AMI 2.0, Data & Analytics Services, Distribution Automation, Demand Response
- Trilliant for Smart Cities solutions: Smart Lighting, Suite Metering, IIoT Gateway and more



200+ customers drive smart initiatives

- Electric, gas and water clients worldwide across smart grid, smart cities and IIoT deployments
- Blue chip customers across APAC, EMEA, Canada and the Americas

Strategic Partner eco-system

- Highly experienced, trusted partners include suppliers, SI's, technology providers
- Seamless, standards-based integrations

Committed to Sustainability

- Dedicated to delivering sustainable solutions to support the acceleration of the Energy Transition for our customers
- UN Global Compact Participating Member
- 2022 EcoVadis Silver Certification
- 2022 DEKRA Recertification for Environmental, Quality Compliance
- Certified Level One EcoResponsible
- ISO Certified 9001, 14001, 27001, 45001

Foundational Technologies Have Enabled New Economies

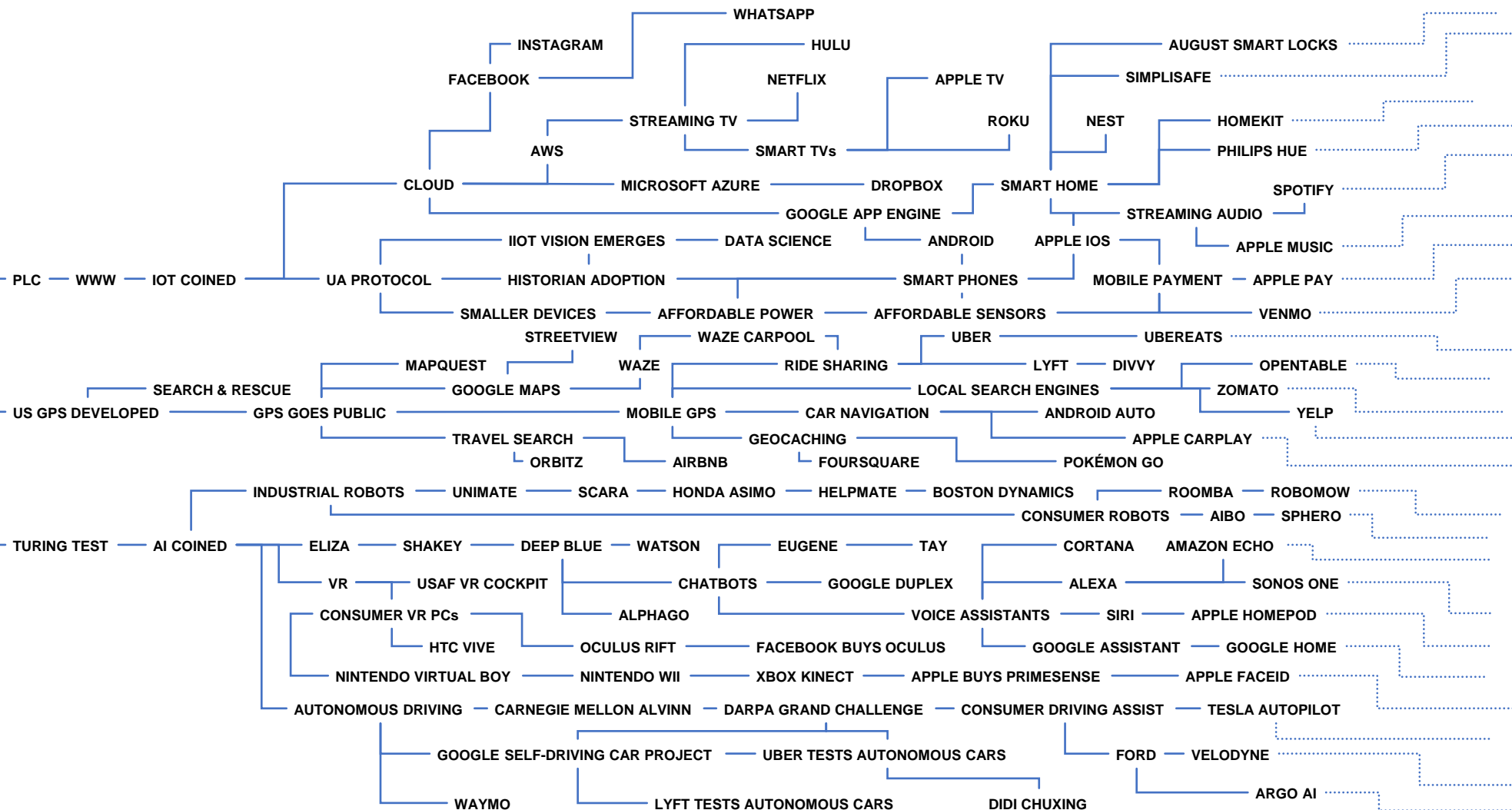
Internet of Things



Global Positioning System



Artificial Intelligence





The rate of change in the
power & utility sector is accelerating

① **Decarbonization**

② **Decentralization**

③ **Digitalization**

Digital is transforming three main areas of the energy value chain*

	GENERATION	TRANSMISSION	DISTRIBUTION	CUSTOMER	VALUE UNLOCKED
ASSET LIFECYCLE MANAGEMENT	<p>Asset Performance Management: Conditioning monitoring, predictive forecasting and reliability-center maintenance.</p> <p>Digital Field Worker: Improve performance and productivity with data and tools that drive operational efficiencies.</p> <p>Smart Asset Planning: Use of predictive analytics, machine learning and robotics to improve capital-project execution, including site and asset selection.</p>				<ul style="list-style-type: none"> Increased asset life Improved productivity Optimized site decisions
GRID OPTIMIZATION & AGGREGATION	<p>Energy Aggregation Platforms: Bring small-scale distributed-energy sources (e.g., PV, CHP, biomass) onto a single platform to act as one large power plant (VPP).</p>	<p>Real-Time Supply & Demand Platform: Monitoring and communication of current load supply and demand, paired with a discriminatory pricing framework.</p>		<p>Connected & Interoperable Devices: Device-to-device connectivity and collection and display of consumption points – which can be linked to the distribution network.</p>	<ul style="list-style-type: none"> Real-time optimization Demand aggregation System flexibility Reduction of loss
INTEGRATED CUSTOMER SERVICES			<p>Energy Storage Integration</p>	<p>Energy Solution Integration: Optimize energy production and use for greater control and savings.</p> <p>Digital Customer: Interact through multiple channels and embedded customer analytics.</p>	<ul style="list-style-type: none"> Trust and transparency Enhanced experience Hyper-personalization

*SOURCE: WORLD ECONOMIC FORUM

Transformation of Distribution Network – Advanced Metering Infrastructure

	Utility		Consumer	
AMI 1.0	<ul style="list-style-type: none"> • Read Automation • Improved power quality intelligence (voltage, lightning, etc.) 	<ul style="list-style-type: none"> • Performance improvement • Non-Technical Losses reduction 	<ul style="list-style-type: none"> • Increased accuracy of billing • Faster connections and move-outs • Implementation of flexible billing programs such as time-of-use (TOU) 	<ul style="list-style-type: none"> • Real-time access to electric consumption • Automated outage and predictive restoration notifications • Pre-payment for energy
NEXT-GEN AMI	<ul style="list-style-type: none"> • Operations performance (outage detection) • Communications network in place • Smart Grids, DER, EV Charging foundations • Smart City, Streetlight, Surveillance • DNO to DSO shift 	<ul style="list-style-type: none"> • New business models. enablement, new tariffs • Data insights • Digital Operations • Enhanced Cybersecurity/performance 	<ul style="list-style-type: none"> • Next level distribution performance • Safety • Smart grid enablement, green energy, energy transition 	<ul style="list-style-type: none"> • New business models (appliances, demand response, EV's, etc.) • Energy consumption reduction • Potential new tariffs • Seamless moving process

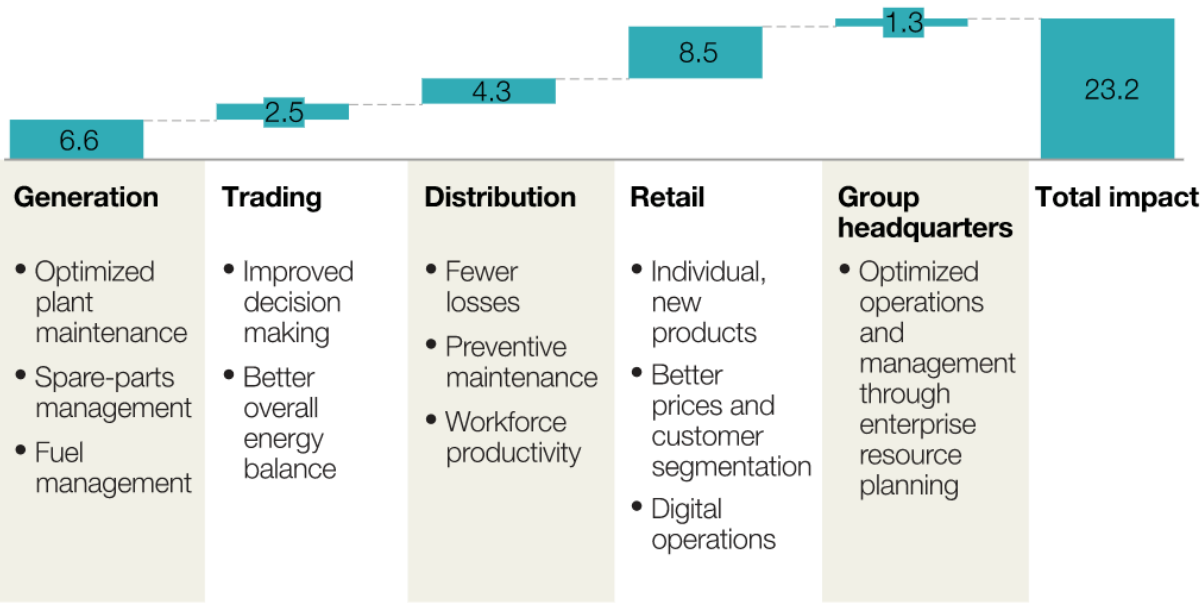
The Digital Utility of the Future capture opportunities all along the value chain*



*Source: McKinsey & Company

Digitization has demonstrable impact on Utility Earnings

Improvement areas, case study, EBIT,¹ %



¹Earnings before interest and taxes.

*SOURCE: MCKINSEY & COMPANY

Digital Transformation is Focused on Key Action Areas

New Frontiers		
Emerging Themes	<ul style="list-style-type: none">• Smart Grid• Smart Home• Connected Building• Distributed Generation	<ul style="list-style-type: none">• Energy Services• Preventive Maintenance• Digital Billing• Digital Commerce
Core Transformation		
Customer Experience Design	<ul style="list-style-type: none">• Digital frontend processes• Multichannel commerce• Digital marketing & social media	<ul style="list-style-type: none">• Integrated digital & physical experience• Customer lifecycle management• Customer experience management
Digitize products and components	<ul style="list-style-type: none">• Open innovation• Digital innovation	<ul style="list-style-type: none">• Intelligent products and components
Value chain	<ul style="list-style-type: none">• Automated back-end processes• Automated analytics and intelligence	<ul style="list-style-type: none">• End-to-end digitization• Workforce productivity
Technical & organizational principles		
Technology	<ul style="list-style-type: none">• System and data architecture (two-speed IT)• Mobile interactive devices	<ul style="list-style-type: none">• Connectivity• Big data & advance analytics• Data security
Organization & culture	<ul style="list-style-type: none">• Project culture• Cross functional cooperation• Flat hierarchies	<ul style="list-style-type: none">• Digital talent• Agility

The Power of Digitalization will Accelerate the Energy Transition

- Digital technology can play a key role in helping to accelerate the energy transition.
- Bringing digital technologies to scale could reduce emissions by up to 20% by 2050 in 3 highest-emitting sectors: energy, materials, mobility
- Better use of data
- The technology is important, but a large part of the challenge is about cultural transformation, too.



An [analysis](#) by Accenture, in collaboration with the World Economic Forum, states that ***“digital technologies, if scaled across industries, could deliver up to 20% of the 2050 reduction needed to hit the International Energy Agency net-zero trajectories in the energy, materials and mobility industries”***.

Thank you to all the attendees who have joined our session today!

We are a proud sponsor, and appreciate our collaboration with



For any enquiries, you can reach me at Eugene.Loke@trilliant.com or visit us at <https://trilliant.com/>

